

Director Reports: LPTC 2019 Season

President – David Douglas

Report to be shared at the AGM.

Vice President – Richard Tremblay

This was my first year on the job. I spent a fair bit of time just getting familiar with the club policies and other rules that govern the running of the club. I tried to help David by dealing with a number of legal or quasi legal issues that arose during the year. They included: reviewing the contract with Alastair's company; dealing with an insurance adjuster; examining the provincial rules re electronic documents; and reviewing the club's Code of Conduct and rules related thereto.

I have enjoyed attending the monthly board meetings. The board has a lot of devoted and very engaged members.

Treasurer – Karen Brown

We are presenting the Financial Statements for 2019 which have been reviewed by the accounting firm **Pinnacle CPAs LLP** (appointed by the membership at the 2018 AGM).

In 2019 our excess of revenue over expenditures was \$7,385 which is \$718 lower than the previous year.

Notable differences from 2018 to 2019 were:

- In 2018 we had higher than normal new member subscriptions. In 2019 we had fewer new members resulting in a decrease of \$2,422 in new member administration fees
- We had a \$711 increase in revenue from the Juniors as more Junior members participated in lessons and clinics run and administered by The Supreme Courts
- Court costs were lower in 2019 by \$3,684. In 2018 additional work was required to repair the damage caused by the replacement of the sprinkler system at the end of the 2017 season
- 2019 shows an increase in Court Supervisor expense of \$1,654 as two special payments were made to Stephen for his meticulous work in keeping our courts in fabulous condition (due to timing issues both 2018 and 2019 payments are reflected in the 2019 season)
- Social is higher than last year as the closing parties for both years are reflected in the 2019 season (Last year's closing party was held in November, after the Club's books had closed. This year's party was held in October)

The club has liquid assets of \$133,206 which satisfies the Board's policy of having a reserve to cover one year's operating expense as well as to provide funding for court improvements.

I would like to thank Fred Watkins of Pinnacle CPAs LLP for generating the financial statement package and providing a review of the financial statements for 2019.

Secretary – Fred Yagi

My involvement as interim secretary for the 2019 board since May/ June has been eventful, technically challenging at times and rewarding. I have come to appreciate the dedication and hard work being put in by all board members, in spite of busy schedules, in ensuring that the membership is well served within the club constitution and bylaws, that are evolving with the times. I consider the club to be fortunate to have an experienced board with the range of skills and business acumen in addressing the issues encountered this year. I would like to cite our President, David Douglas and Past President, Margot Willoughby in supporting me and steering us in the right direction.

The secretary position duties involve preparation, recording and follow-up for monthly meetings in supporting the board and is directly involved in scheduling, preparation, execution and recording of the Annual General meeting where bylaw changes, new business and election of the next year’s board is addressed. Filing of all monthly meetings, AGM and supporting documentation is also part of this role. Though I will not be continuing in this role for personal reasons next year, I definitely will consider other board positions in future.

Membership Director – Molly Greenwood

LAWRENCE PARK TENNIS CLUB

Membership Report 2019

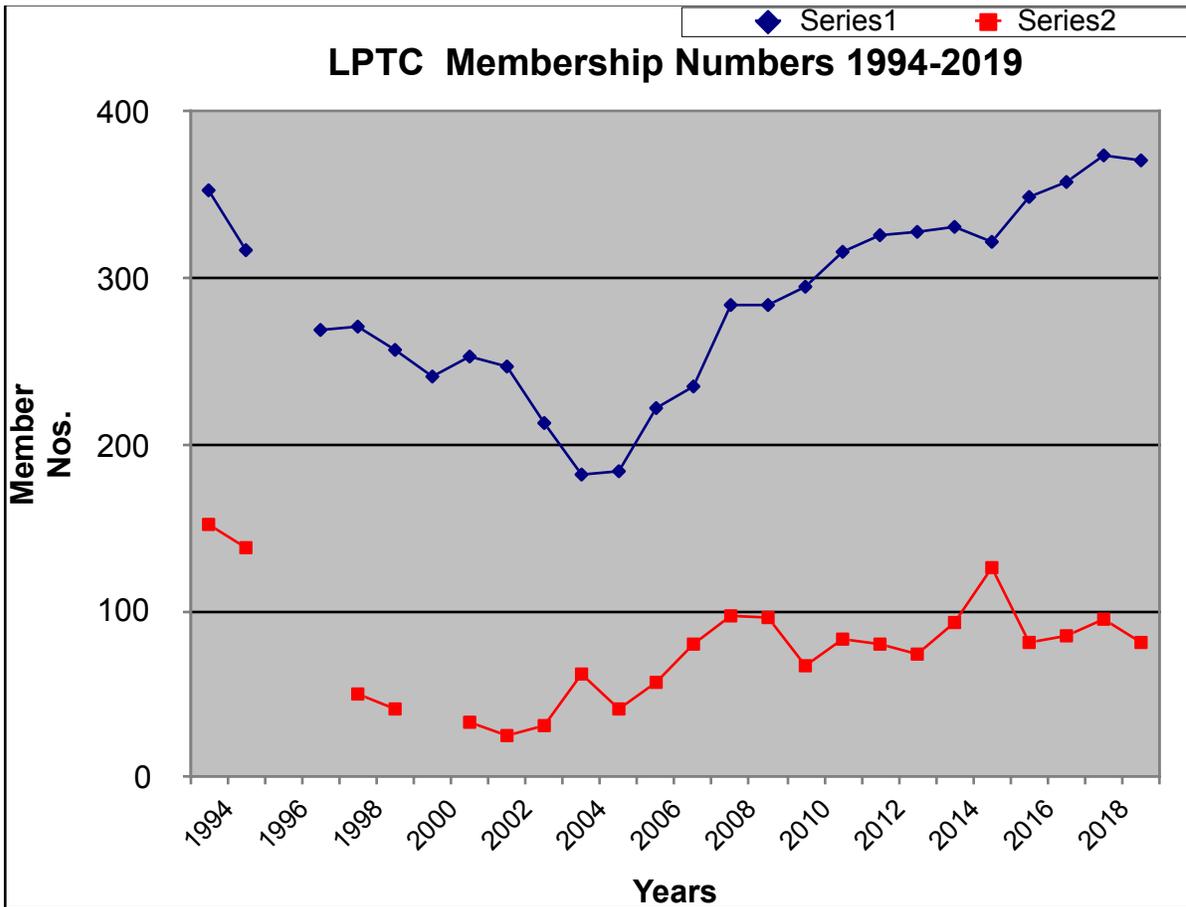
07-Dec-19

MEMBERSHIP NUMBERS	<u>Renewals</u>	<u>New</u>	<u>Total</u>	<u>Life&Honorary</u>	<u>Grand Total</u>	<u>+/- Since 2018</u>
<i>Adult Playing</i>	328	31	359	6	365	-2
<i>Adult Social</i>	8		8		8	-5
Adult Total	336	31	367	6	373	-7
Intermediate Total	5	1	6		6	-1
Junior Total	36	45	81*		81	-14
Total Membership	377	77	454	6	460	-22
WAIT LIST NUMBERS						
Adult			582			+107

Intermediate			2			-1
Junior			0			-11
Total Wait List			584			+95

COMMENTS

- Returning adult members increased by 10% in 2019. There were therefore fewer spaces for new members. With the result that only 31 new adult members were brought in from the wait list - less than half of last year’s new adult members.



DEMOGRAPHICS

	Adult			Intermediate	Junior
Age>	23-44	45-64	65+	17-22	5-16
2019	7%	36%	38%	1%	18%
2018	8%	36%	36%	1%	19%

MEMBERSHIP SYSTEM IMPROVEMENTS

At our request several improvements were made by Andre Velloso, the developer of our Membership Management System

- A direct connection was made to our Court Bookings system so that new members in the Membership Management System could be quickly and automatically added to the Court Bookings system, allowing them to make court bookings very shortly after becoming members.
- This direct connection also allowed us to use the Court Bookings Events module to handle sign-ups for the junior program clinics and camps. This had been previously handled by the Supreme Court – the provider of our junior program, but they no longer had a system to provide this capability.
- Regular automatic backups of our data were added to give us added security in case of an emergency with the Membership Management System.

OUT-OF-TOWN APPLICANTS

The City of Toronto Tennis Policy states that “In the case of new memberships, applications from Residents must be given priority over any applications from non-residents”. Residents were defined as “people who live in, own property in or own or operate a business in the City of Toronto”.

To ensure we were compliant with this section of the City Policy we contacted everyone with out-of-town addresses on the wait list. We wanted to ensure that they wanted to remain on the list since, with such a long list, it was very unlikely that they would ever get into the club. A few had residences or businesses in Toronto and chose to remain on the list.

To ensure that, in the future, all members were bona fide “residents” we added a line to the indemnity statement on our application form that says “I live in, own property in or own or operate a business in the City of Toronto”.

Communication Director – Deborah Hoffnung

This has been an amazing year as Communications director at LPTC. I feel privileged to be continuing to take on this role. I found this past year very rewarding.

The Between The Lines newsletter was created to ensure that members are up to-date with all the club’s activities. I have continued to use this tool to share our Clubs news, program and social registration, information sharing, and event results. There are many club members including the board, who help by sending me their information, photographs and input that I happily edit and share. A special note that Frank Nagy has been generous with his pictures and enhances the BTL with his professional photography.

Another duty that is included in the communications director’s role is the Lawrence Park website. This past year the online booking and calendar on the web site have been synced. I must admit, I am still a novice in this role but my goal for the past

year has been achieved. I plan to continue to learn and enhance the web site with videos and photos that members only can view. As well as continue to input all BTL newsletters for easy access for our members.

The new online booking has also been a challenge but the hard work that Karen Brown has put in has made it easy for me to communicate the events that are posted there.

I feel honored to be part of such a cohesive and hard working board and I am looking forward to the upcoming year.

Games Director – Mark Rintoul

Our 2019 season included the following programs/activities:

- **Early Birds**
- **House League – Monday Morning & Evening**
- **Six Competitive Club teams**
- **After Dinner Doubles - drop-in**
- **Singles Challenge Ladder (co-ed)**
- **Club Championships**

Early Birds (EBs)

This season long program runs Tuesday to Friday 8:00 – 10:00am and is led by Gwen Sutherland and her able helpers, Carole Ambrose and Steve Center. After the morning tennis, it's an open invitation to the local Tim Horton's coffee shop. The season concluded with an enjoyable luncheon on October 30th at a local restaurant.

This year, with the introduction of Monday Morning HL, the EB's were reduced to 4 days per week - Tuesday to Friday. Of course, EB's were welcome to join the Monday Morning HL.

While many days of EB's had full participation, there were days when all the courts were not used for the full 2 hours. Possibly, it was the first hour from 8:00-9:00am that was less well attended on some days. Beginning October 7th this year, the EBs court assignment was reduced from 3 to 2 for the remainder of this season due to the expected fall off in attendance due to weather.

It's important that all our programs continue to attract new participants. Encouraging more members to come out to EBs at the start of the season may be well received (e.g. at the Open House). Is there a better way to enjoy the morning sunshine???

Next year, keeping a periodic record of EB attendance by hour, day and month should be considered. This would highlight whether all 3 courts (vs. 2) are necessary for both hours, for each day and for each month. If changes are

considered, Gwen and the nucleus of EBs must be involved as this program is thoroughly enjoyed by many members of our club, and is therefore of **great importance to those attending and your Board as well!**

House League (HL)

HL was overhauled this year in response to the survey results that overwhelmingly indicated that '**participants wanted to play more often**'.

Morning HL was created consisting of 4 teams totaling 30 players plus a spare list of 16 players. With 24 players required each morning, regular players were guaranteed to play more than every other week.

Evening HL- was expanded from 6 to 8 teams due to an additional hour of play added each Monday evening with the new time expanding to 6:30-10:30pm (revised from 7:00-10:00pm).

Evening HL consisted of 82 players plus a spare list of 25 players. With 48 players required each evening, regular players were guaranteed to play better than every other week.

Our Captains/co-captains did a great job in fielding their teams given smaller rosters and by accessing the spares' lists.

The season ended with Morning HL and Evening HL round robins and a fixture between the winner of the Morning and Evening HLs. Framed certificates, created by Terry Shoffner, were presented to our winning teams at our Closing Party and will hang in the clubhouse next year.

HL by the numbers, year over year comparative:

	<u>2018</u>	<u>2019</u>	
- Hours of weekly play:	3	6	- 50% increase in court time
- Regular team participants:	85	112	- 32% increase in regulars players
- Spare lists numbers:	0	41	- many saw regular play time.
- Number of Captains/co-captains:	9	16	- HURRAH for volunteers!

Next year, it's expected that HL will be even more popular as it was such a success this year – **thanks to great captains/co-captains!** Any of **this year's captains/co-captains are welcome back** but circumstances change and that's not always possible. **Please consider volunteering next year!**

Competitive Club Teams

This year we fielded six competitive teams including:

Ladies teams:

- North York Tennis Association A Div 2 team, and
- Toronto Ladies Tennis League B team

Inter-County teams:

- Mixed B1
- Mixed B2
- +55 A
- +55 C (new this year)

Team activity began in March with participants completing a form to identify their team preferences. In April, indoor team tryouts were conducted by our Head Pro, Val. The result was that the Board determined that we could proceed with 6 teams - one more than the previous year.

Notable successes, by placing first in their divisions were achieved by the following teams:

- IC Mixed B1 team co-captained by Linda Ondrack & Dennis Ing, and
- Ladies NYTA, Div. 2 A team co-captained by Deborah Hoffnung & Nancy Thompson.

We would like to encourage players who enjoy competitive play to consider trying out for our teams next spring. **The number of teams and the team level will once again depend on the players who come out for try-outs.**

After Dinner Doubles

This drop-in program ran Wednesday evening from 7:00-9:00pm and was again run by our volunteer, Henry Joseph.

In October we tested a small modification to the program and called it 'After Dinner Doubles - BYOP' which stands for Bring Your Own Partner. Or if you had no partner, come anyways and Henry would match you up. Henry did not see additional participants attending with this change, though weather of course was a factor in October.

Henry's overall observation this year was that players who came out weekly were keenly interested in improving their tennis. If that strikes a chord (net cord :) with you, please join the fun next year as it's important that all our programs continue to attract new participants.

Thanks Henry!

Singles Challenge Ladder (co-ed)

This year we had 33 competitors participate in the ladder.

Players could challenge once per week (expanded to twice per week later in the season). Competitors could challenge up to a maximum of 3 places above their

ranking. The new weekly rankings were emailed and posted each Monday over the duration of the season.

While feedback was overall positive, concern was expressed by a few players that their challenges were not being accepted by a few competitors in a timely manner. While there are rules to deal with this, it is an area that can be addressed further next year in order to allow those who want to play regularly, the opportunity to do so.

By all accounts, the ladder was enjoyed by the competitors and will continue next year - **providing a volunteer steps forward to run the ladder?**

The Club Championships

Once again they were held during the month of September.

This year our participation was down in our club championships in some categories. This may have been as a result of not having separate C and B draws as this year, B & C players were combined into one draw. If you lost your first match, you were eligible for the consolation, with the winner of the B Consolation being declared the Champion(s).

Participation numbers for all draws were as follows:

- Singles combining Ladies & Men – 30 participants
- Doubles: Ladies, Men and Mixed – 35 teams

Thanks to Anita Strauss & Adrian Baldeo for taking over partly through the tournament as Tournament Chairs and doing a great job, including putting on a wonderful Breakfast of Champions in the tournament finale.

Thanks to Stephen Zaitsov for getting our courts ready each day for tournament play.

Once again, our Championships were captured in pictures by Frank Nagy, our volunteer professional photographer. They illustrated the good spirited fun enjoyed by all tournament competitors.

For those who didn't enter this year, don't miss out next year. **There's an event and level for all of us to enjoy!**

Tennis Ball Distribution

In response to comments at last year's AGM about excessive wear on balls, this year we increased the number of cans of balls distributed by 1/3 as follows:

- Weekdays – increased from 2 changes to 3 changes per day (morning, noon, evening) totaling 9 cans/day

- Weekends – as we have no full time monitor, ball distribution was less consistent but was between 6 and 9 cans/day
- We went to a lower cost ball this year (Costco) to offset for the increased # of balls used.

Thanks all for the help and participation and I hope everyone had an enjoyable year OF GAMES!

Court Director – Nancy Eisenhower

- New Court Sports Solutions prepared clay courts for opening cost \$ 9542.85
- Opening day was Sunday May 5th
- Aqua tech sprinkler company opened the sprinklers in April. There were a few of the sprinkler heads that had busted over the winter. This we believe was as a result of the city blowing out the lines in the fall. Aqua tech was able to repair the heads at a cost. Suggestion for the fall is for Aqua tech to blow out the sprinkler system and not the city.
- Gerrie Electric Lighting Solutions replaced 2 flickering lights on the SW pole on Oct. 10th. These lights were under warranty.
- Courts closed Saturday Nov. 2nd with 13 volunteers to help.
- Aqua tech to blow out the sprinkler system as soon as the city is able to turn the water off. Hopefully this will happen before Nov. 15th
- Stephen Zaitsov, the courts manager, has indicated that he feels supported at LPTC and enjoys the work environment. At this point it looks like he will return for the 2020 season.

Suggestions for next year

- Purchase used motorized Honda roller from New Court Sport Solutions. New Court will store the roller (\$192) in the winter, deliver it in the spring and pick up in the fall (\$ 132). Cost of the roller \$4000 which includes a tarp and free spring delivery.
- Purchase clay spreader to help courts manager spread clay more easily. Approximate cost \$1000.

Social Director – Barbara Taylor

The year has gone by quickly. This year's social events at the Lawrence Park Tennis Club have continued to maintain the club's traditions and commitment to community. Despite a few rain delays and some last-minute rescheduling, we had a great turn out for all of the club's social events.

Socials started in early May with a luncheon of delicious wraps and sandwiches and an opening Round Robin. In June there was both a Men's and Women's dinner with a combination Round Robin and pizza night. Later in May, Deborah Hoffnung, Nancy Eisenhower and their crew organized a fun-filled beer and pizza night with round robin play.

In mid-July there was the traditional Wimbledon Strawberry Social and Round Robin. And at the end of the month, was the always popular succulent Shrimpfest dinner with all the fixings thanks to Benji Wulffhart and his colleagues.

There was also lasagna for non-shrimp eaters and of course cake and ice cream. For a first this year members also enjoyed refreshments with dinner including selections of wine and beer (thankfully we received our liquor licence, just in time) as well as non-alcoholic beverages. The alcoholic beverages were “served with a smile” by our smart-serve volunteer, Tony Ercolani.

Once again, a big shout-out to all of the members who volunteered to help out with the socials and for everyone who came out to participate in events. Members helped to cut-up food, helped with set up, shared in clean-up, organizing round robins and much more. We couldn't have done it without you!

A number of photos of the 2019 social events were taken throughout the year, many by Frank Nagy for whom we are very grateful, and shared via the Between the Lines newsletters!

House Director – Anna Caton

This season I found my task in the clubhouse very light. To keep it tidy and supplied with what was required. The thanks goes to Stephen who took the load off me, thank you Stephen. Also many thanks go to Anita STRAUSS and Dennis Ing, I asked and there they were. To you members also for helping to keep the place tidy.

Hopefully the issue with the ladies washroom has gone away, the city worked on the public washroom (mens) digging and replacing pipes, fingers crossed. For emergency purposes, the west gate (double gate) now can be opened with the COURT KEY. An unfortunate incident this summer made us aware that it should be accessible.

In all I think the season went well.

Past President Report – Margot Willoughby

It has been a pleasure continuing to serve on the Board under the leadership of David and with such a dedicated and enthusiastic Board team.

My role this season has been primarily to provide occasional historic context, transition relationships with other stakeholders (ie, the city), and work on our online documentation and archive. The current documents - all stored securely in an online format accessible to future Boards - are in good shape; the operating guidelines remain a work in progress which I fully intend to complete in the coming year.

We are blessed to have a very hard-working Board and supporting management provided through The Supreme Court. Thanks to all for a great season!

Director-at-Large – Anita Strauss

In my role this year, as there were no special projects initiated, I helped out in a few other portfolios, including House Chair and Games Chair, in the latter, completing the running of the club championships after the Games Chair could not take the tournament to it's completion. I also organized the annual Breakfast of Champions event on the last

day of the tournament. In my D-A-L role, I provided a historical perspective as I have been a long-time club member and board member.

As I am retiring from the board this year, after serving in a number of roles, I want to express that I have really enjoyed working with many wonderful board members who have worked hard to make this a great club. I hope others will consider contributing some of their time to serve on the board, while enjoying a gratifying collegial experience.